



## Service Bulletin

<b>Affected product(s):</b>	LulzBot TAZ and Mini Aerostruder, and LulzBot TAZ Dual Extruder v3 Tool Heads
<b>Mini Aerostruder:</b>	Serial Numbers KT-CP0129-0360 and lower
<b>TAZ Aerostruder:</b>	Serial Numbers KT-CP0128-0560 and lower
<b>Dual Extruder v3:</b>	Serial Numbers KT-CP0127-0485 and lower
<b>Effective date:</b>	2/22/18
<b>Service issue:</b>	Connectors for the thermistors in some Aerostruder and Dual Extruder v3 Tool Heads were insufficiently crimped by the manufacturer, a defect that was missed in our quality control process.

**Indication:** Affected units may exhibit one or more of the following hot end temperature anomalies:

- "Thermal Runaway" Error
- Temperature fluctuations of more than +/- 5 degrees
- Inability to reach set temperature
- Actual temperature of hot end greater than displayed temperature

**Corrective Action:** Contact the Support Team to arrange repair by sending an email to [Support@LulzBot.com](mailto:Support@LulzBot.com) with the following information:

- Shipping & Contact information
- Order Number and Serial Number for tool head

Affected customers requesting repair will be provided a prepaid return waybill, and will have their tool head repaired and returned free of charge. We apologize for any inconvenience this may have caused and appreciate your business.



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