

AlephObjects.com

3D Printers, Parts, and Plastics

+1-970-377-1111

shop@alephobjects.com

626 West 66th Street

Loveland, Colorado 80538



Service Bulletin

Affected product:	NinjaFlex filament by NinjaTek
Colors affected:	Grass, Fire, Lava, LulzBot Green, Midnight, Sapphire, Sky, Snow, and Water
Effective date:	March 6 2017
Batch range:	515331 - 530162
Service issue:	Certain colors of NinjaFlex by NinjaTek may have filament diameter variance.

Indication:

NinjaFlex filament in the above colors within the above manufacture batch range, purchased from LulzBot.com, or through the sales department, may exhibit a filament diameter outside of the standard range.

Affected users may experience sparse infill, difficulty feeding, or other extrusion issues.

Corrective Action:

Filament exchanges will be offered to affected LulzBot customers. Contact the sales support team by emailing Sales@LulzBot.com. Include your order number, contact information, shipping address, and a photograph of the label showing the manufacture batch number. Replacement filament will be sent at no cost. Dispose of any filament within the manufacture batch range.